My account is active, why am I unable to place a trade?

Trading Platform · https://windsorbrokers-chn.com/knowledge-base/trading-platform/my-account-is-active-why-am-i-unable-to-place-a-trade/

If you have a Prime Account, you can only trade pairs that include the @ sign (i.e. EURUSD@).

To view all available instruments follow the steps below.

For PC:

1- Log into your MT4 or MT5 platform

2- Click on ‘Market Watch’

3- Right-click on any instrument

4- Click on ‘Show All’

5- All instruments with the ‘@’ sign should now be visible

For Android:

1- Click on the pairs page

2- Click on the plus sign (+)

3- Search using this symbol (@)

4- Add instruments