Why is my Account still shown as pending on the portal?

Opening & Managing Account · https://windsorbrokers-chn.com/knowledge-base/opening-managing-account/why-is-my-account-still-shown-as-pending-on-the-portal/

The status of your account will remain as “Pending” until all the required documents are received, and the Profile is duly filled, then the status will change to “Active”. Once your account is verified and your KYC is passed, the status will become “Approved”.